

Escalation Matrix

Details of Contact Person	Address	Contact No. Email Id	Working Hours
Cutomer care Drashan Raval	Amrapali House, Near Taj Hotel, On Sindhu Bhavan Road, Ahmedabad 380058	0271-7429100 Support@amrapali.com	Monday to Friday- 10.00 am to 1.00 pm and 2.00 pm to 6 pm Saturday- 10.00 am to 1.00 pm and 2.00 pm to 4.00 pm
Head of Customer care Nilesh Kapuriya		0271-7429101 Info@amrapali.com	Monday to Friday- 10.00 am to 1.00 pm and 2.00 pm to 6 pm Saturday- 10.00 am to 1.00 pm and 2.00 pm to 4.00 pm
Compliance Officer Nilesh Kapuriya		0271-7429102 Compliance.ex@amrapali.com	Monday to Friday- 10.00 am to 1.00 pm and 2.00 pm to 6 pm Saturday- 10.00 am to 1.00 pm and 2.00 pm to 4.00 pm
CEO Mr. Baldev Manubhai Patel		0271-7429103 Baldev@amrapali.com	Monday to Friday- 10.00 am to 1.00 pm and 2.00 pm to 6 pm Saturday- 10.00 am to 1.00 pm and 2.00 pm to 4.00 pm

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

BSE	https://bsecrecs.bseindia.com/ecomplaint/frmInvestorHome.aspx
NSE:	https://investorhelpline.nseindia.com/NICEPLUS
MSEI:	https://www.msei.in/Investors/Introduction
MCX	https://www.mcxindia.com/Investor-Services
NSDL:	epass.nsdl.com/complaints/websitecomplaints.aspx
SEBI	https://scores.sebi.gov.in/

Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange/Depository portal.