

Escalation Matrix

Details of Contact Person	Address	Contact No. Email Id	Working Hours
Cutomer care Drashan Raval	Amrapali House, Near Taj Hotel, On Sindhu Bhavan Road, Ahmedabad 380058	0271-7429100 Support@amrapali.com	Monday to Friday- 10.00 am to 1.00 pm and 2.00 pm to 6 pm Saturday- 10.00 am to 1.00 pm and 2.00 pm to 4.00 pm
Head of Customer care Nilesh Kapuriya		0271-7429101 Info@amrapali.com	Monday to Friday- 10.00 am to 1.00 pm and 2.00 pm to 6 pm Saturday- 10.00 am to 1.00 pm and 2.00 pm to 4.00 pm
Compliance Officer Nilesh Kapuriya		0271-7429102 Compliance.ex@amrapali.co m	Monday to Friday- 10.00 am to 1.00 pm and 2.00 pm to 6 pm Saturday- 10.00 am to 1.00 pm and 2.00 pm to 4.00 pm
CEO Mr. Baldev Manubhai Patel		0271-7429103 Baldev@amrapali.com	Monday to Friday- 10.00 am to 1.00 pm and 2.00 pm to 6 pm Saturday- 10.00 am to 1.00 pm and 2.00 pm to 4.00 pm

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

BSE	https://bsecrs.bseindia.com/ecomplaint/frmInvestorHome.aspx	
NSE:	https://investorhelpline.nseindia.com/NICEPLUS	
MSEI:	https://www.msei.in/Investors/Introduction	
MCX	https://www.mcxindia.com/Investor-Services	
NSDL:	epass.nsdl.com/complaints/websitecomplaints.aspx	
SEBI	https://scores.sebi.gov.in/	

Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange/Depository portal.

Regd. Office:

Corporate Member: NSE/BSE/MSEI/MCX

(Capital Market / F&O / Currency and Commodity Segment / Commodity Exchange)

Correspondence/Corporate Office:
19-20-21, Narayan Chambers,

Unit No. PO5-02E, 5th Floor, Tower A, WTC Gift City, Gandhinagar-382355, (Gujarat.)

E-mail: acfsl@amrapali.com / www.amrapali.com

CIN: L65910GJ1994PLC118992

3rd Floor, B/h. Patang Hotel, Ashram Road, Ahmedabad-9.

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